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## 1. ****Introduction****

This user manual provides a comprehensive guide to using the Online Marketplace system, designed to help admins and customers efficiently manage products, orders, and payments. Admin users can manage inventory, customers, and transactions, while customers can browse, purchase, and review products.

2. System Requirements

* **Operating System:** Windows 10 or later / macOS X 10.14 or later
* **Processor:** Intel i5 or higher
* **Memory:** 4 GB RAM minimum, 8 GB recommended
* **Storage:** 1 GB of available space
* **Additional Requirements:** Internet connection for checkout and updates

## 3. Installation Guide

1. Download the project from the official repository.
2. Install dependencies by running:

dotnet restore

1. Start the application with:

dotnet run

1. Open the browser and access the app at <http://localhost:5000>.

## 4. ****Getting Started****

1. **Admin Setup:** Create an admin account using the admin registration form.
2. **Customer Registration:** Customers can register by clicking the **Sign-Up** button on the homepage.
3. **Configuration:** Admins can configure initial product categories and shipping settings in the **Admin Dashboard**.

## 5. ****Features Overview****

* **Product Management:** Add, edit, or remove products.
* **Customer Management:** Manage customer accounts and details.
* **Cart System:** Add products to the cart, update quantities, and checkout.
* **Order Processing:** Track orders and manage order details.
* **Payment Integration:** Handle payments and refunds.
* **Reviews:** Customers can leave feedback on purchased products.

## 6. ****User Interface Guide****

* **Main Menu:** Access key sections like **Products**, **Orders**, **Cart**, and **Account**.
* **Admin Dashboard:** Admins manage products, categories, and customers here.
* **Toolbar:** Quickly perform actions such as adding products to the cart or placing orders.

## 7. ****How to Perform Tasks****

### **Product Management**

**Task:** Create a New Product (Admin)

1. Navigate to **Product > Create**.
2. Fill in product details (name, price, category, etc.).
3. Click **Save** to add the product.

**Task:** Edit a Product

1. Go to **Product > Edit** and select a product.
2. Update product information as needed.
3. Click **Save** to apply changes.

### **Customer Management**

**Task:** Register a New Customer

1. Go to **Customer > Create**.
2. Enter customer details (name, email, password, etc.).
3. Click **Register**.

**Task:** Delete a Customer (Admin)

1. Navigate to **Customer > Delete** and select a customer.
2. Confirm the deletion.

### **Payment Processing**

**Task:** Process a Payment

1. During checkout, select a payment method.
2. Enter payment details and confirm.
3. A payment confirmation will appear upon success.

**Task:** Refund a Payment (Admin)

1. Go to **Payment > RefundPayment**.
2. Select the order and process the refund.

### **Cart Management**

**Task:** Add a Product to the Cart

1. Navigate to a product's page.
2. Click **Add to Cart**.

**Task:** Update Quantity

1. Go to **Cart > Index**.
2. Use the quantity selector to adjust the item count.
3. Click **Update** to apply changes.

**Task:** Clear the Cart

1. Click on **Clear Cart** from the **Cart** page.
2. Confirm the action to empty the cart.

### **Order Management**

**Task:** Place an Order

1. From the cart, click **Checkout**.
2. Provide shipping details and confirm the order.

**Task:** View Orders (Customer)

1. Navigate to **Order > CustomerOrders**.
2. View the status and details of previous orders.

**Task:** Cancel an Order

1. Go to **Order > CancelOrder**.
2. Select the order and confirm cancellation.

### **Category Management**

**Task:** Create a New Category

1. Go to **Category > Create**.
2. Enter the category name and description.
3. Click **Save**.

**Task:** Delete a Category

1. Navigate to **Category > Delete**.
2. Select the category and confirm the deletion.

### **Review Management**

**Task:** Add a Review

1. Navigate to the product’s page.
2. Click on **Add Review**.
3. Enter your review and rating, then submit.

**Task:** Edit a Review (Customer)

1. Go to **Review > Edit**.
2. Update the content and click **Save**.

## 8. ****Troubleshooting****

* **Issue:** Cannot log in.  
  **Solution:** Ensure your credentials are correct. If forgotten, click on **Forgot Password**.
* **Issue:** Payment not processing.  
  **Solution:** Check internet connection and retry. Ensure payment details are correct.

## 9. ****FAQ****

* **Q:** How do I reset my password?  
  **A:** Click **Forgot Password** on the login screen and follow the instructions sent to your email.
* **Q:** Can I cancel an order after it's placed?  
  **A:** Yes, orders can be canceled unless they have been shipped.

## 10. ****Contact Support****

For further assistance, contact our support team:

* **Email:** support@marketplace.com
* **Phone:** 199299929
* **Website:** www.marketplace.com/support